
Transactions

Transactions page

ThingSpace Manage supports a full suite of provisioning transactions. For example, customers who want to activate new devices can upload a file, enter devices manually, or select from a list of uploaded pre-active devices - up to 10,000 at a time.

The Transactions page is where you find the status of provisioning transactions that you ordered.

[Continue](#) →

Transactions

Transactions page

The Transactions page shows the status of transactions that were submitted through the portal.

Using this page, you can view transaction types, the status of the order, how many lines were submitted, who submitted it, and when a request was submitted.

After transactions have been completed, you can use the Devices list to view the devices.

Continue →

The screenshot displays the Verizon Manage Account interface for the Transactions page. At the top, there are navigation links for 'Manage Account' and 'Support'. Below that, the 'ThingSpace Manage' header includes links for 'Devices', 'Location', 'Software', 'Security', 'Diagnostics', 'Transactions' (highlighted), 'Reports', 'Alerts', 'Downloads', and 'Admin'. A 'Request a transaction' button is visible next to the 'Transactions log' title. The main content area shows '610 Results' and filters for 'ThingSpace Manage', 'API', and 'Other Channels'. A table of transactions is displayed with the following columns: Transaction ID, Transaction Type, Status, Devices, Request, and Effective. The table contains 15 rows of data.

Transaction ID	Transaction Type	Status	Devices	Request	Effective
M88727320	Activate new service	Failed	1	11/19/2019	11/19/2019
M88727314	Deactivate service	Success	1	11/19/2019	11/19/2019
M88693399	Resume service	Success	1	11/15/2019	11/15/2019
M118813972	Activate new service	Success	1	11/12/2019	11/12/2019
M118813957	Resume service	Success	1	11/12/2019	11/12/2019
M118813774	Suspend service	Success	1	11/12/2019	11/12/2019
M118534312	Deactivate service	Success	1	11/11/2019	11/11/2019
M118450579	Activate new service	Success	1	11/10/2019	11/10/2019
M118370398	Deactivate service	Pending	1	11/09/2019	11/09/2019
M118049683	Activate new service	Success	1	11/08/2019	11/08/2019
M118047340	Deactivate service	Success	1	11/08/2019	11/08/2019
M117850843	Activate new service	Failed	1	11/07/2019	11/07/2019
M88626136	Resume service	Success	1	11/06/2019	11/06/2019
M88626133	Suspend service	Success	1	11/06/2019	11/06/2019

Transactions

View service provisioning transactions

Use the menu to initiate a service change.

Transaction log is arranged in three lists for the three sources of transactions.

- ThingSpace Manage: this portal
- API: From Connectivity Management API (aka UWS)
- Other channels: Verizon portals other than ThingSpace Manage or customer service calls

Continue →

The screenshot displays the Verizon Manage Account interface for viewing transactions. At the top, there are navigation links for 'Manage Account' and 'Support'. Below that, a navigation bar includes 'ThingSpace Manage' and various tool categories: 'Devices', 'Location', 'Software', 'Security', 'Diagnostics', 'Transactions' (highlighted), 'Reports', 'Alerts', 'Downloads', and 'Admin'. The main section is titled 'Transactions log' and shows a dropdown menu with the following options: 'Request a transaction' (checked), 'Activate new service', 'Change service plan', 'Suspend service', 'Resume service', 'Deactivate service', 'Change wireless number', and 'Swap device'. Below the menu, a table displays '610 Results' with columns for 'Transaction ID', 'Transaction Type', 'Status', 'Devices', 'Request', and 'Effective'. The table contains 15 rows of transaction data.

Transaction ID	Transaction Type	Status	Devices	Request	Effective
M88727320	Activate new service		1	11/19/2019	11/19/2019
M88727314	Deactivate service		1	11/19/2019	11/19/2019
M88693399	Resume service	Success	1	11/15/2019	11/15/2019
M118813972	Activate new service	Success	1	11/12/2019	11/12/2019
M118813957	Resume service	Success	1	11/12/2019	11/12/2019
M118813774	Suspend service	Success	1	11/12/2019	11/12/2019
M118534312	Deactivate service	Success	1	11/11/2019	11/11/2019
M118450579	Activate new service	Success	1	11/10/2019	11/10/2019
M118370398	Deactivate service	Pending	1	11/09/2019	11/09/2019
M118049683	Activate new service	Success	1	11/08/2019	11/08/2019
M118047340	Deactivate service	Success	1	11/08/2019	11/08/2019
M117850843	Activate new service	Failed	1	11/07/2019	11/07/2019
M88626136	Resume service	Success	1	11/06/2019	11/06/2019
M88626133	Suspend service	Success	1	11/06/2019	11/06/2019

Transactions

Initiate transactions

ThingSpace Manage supports a full suite of provisioning transactions. For example, customers who want to activate new ThingSpace Ready devices can upload a file, enter devices manually, or select from a list of uploaded pre-active devices - up to 10,000 at a time.

Use the menu to initiate a service change.

A wizard guides you through each service transaction.

Begin by uploading a file, by searching on the Devices page, or by typing in device IDs.

Continue →

The screenshot shows the Verizon ThingSpace Manage interface for initiating a transaction. At the top, the Verizon logo is followed by 'Manage Account' and 'Support'. Below this is the 'ThingSpace Manage' header with navigation links for 'Devices', 'Location', 'Software', 'Security', 'Diagnostics', 'Transactions' (highlighted), 'Reports', 'Alerts', 'Downloads', and 'Admin'. A 'Transactions log' icon is in the top right. The main heading is 'Activate new service' in red. Below it is a progress bar with steps: 'Devices' (active), 'Eligibility', 'Billing &...', and 'Results'. A dropdown menu is open over the 'Devices' step, listing options: 'Request a transaction' (checked), 'Activate new service', 'Change service plan', 'Suspend service', 'Resume service', 'Deactivate service', 'Change wireless number', and 'Swap device'. Below the progress bar are two main options: 'Search devices' (with a 'Start on the Devices page' button and instructions to 'Find devices and then select this transaction on Devices page') and 'Upload file' (with a 'Download template' button and 'Max 10,000 entries' limit). An 'Or' separator leads to 'Enter devices manually', which includes a 'Device ID' input field with instructions: 'Enter up to 10,000 devices, one device per line. A 4G device entry requires device ID and SIM ID, comma separated and on the same line.' At the bottom right are 'Cancel' and 'Next >' buttons.

Transactions

Activate new service

- 1 After uploading your devices, an initial eligibility process checks whether the device is already active, if the IMEI and ICCID are formatted properly, if they are all the same type of device (by DACC code), etc.

Continue →

verizon Manage Account Support

ThingSpace Manage Devices Location Software Security Diagnostics Transactions Reports Alerts Downloads Admin

Activate new service Activate new service

Transactions log

Devices Eligibility Billing & Services Addresses Results

Eligibility: 1 devices checked

Submitted: 1, Eligible: 1, Ineligible: 0

Device ID	ICCID	Eligibility Details
324098585412876	35261890000086431836	

Click Next to proceed with eligible devices only. Cancel Back Next

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Transactions

Activate new service

- 2 Allows you to compare service plans and feature sets, and then select the desired plan.

Continue →

verizon Manage Account Support

ThingSpace Manage Devices Location Software Security Diagnostics Transactions Reports Alerts Downloads Admin

Activate new service Activate new service Transactions log

Devices Eligibility Billing & Services Addresses Results

Billing account

Billing account number *
0242078689-00001

Assignment zip code *
10036

Effective date *
12/03/2019

Select a service plan Compare plans

MACHINE TO MACHINE 250MB \$0.03/MB \$25.00... \$25.00 MACHINE TO MACHINE 250MB \$0.03/MB \$25.00-0311 Month to Month View Details	MACHINE TO MACHINE 5GB \$50 0811 \$50.00 MACHINE TO MACHINE 5GB \$50 0811 Month to Month View Details	MACHINE TO MACHINE SHARE 25MB... \$10.00 MACHINE TO MACHINE SHARE 25MB \$0.0029296/KB \$10.00 Month to Month View Details	MACHINE TO MACHINE SHARE 50MB... \$15.00 MACHINE TO MACHINE SHARE 50MB \$0.0029296/KB \$15.00 Month to Month View Details
--	--	--	--

Cancel Back Next >

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Transactions

Activate new service

- 3 After choosing a service plan, assign additional information (cost center, billing address, etc.) and then click *Submit*.

Continue →

The screenshot shows the Verizon Manage Account interface for activating a new service. The page title is "Activate new service" and the current step is "Addresses". The form is divided into three main sections: "User", "Address", and "Confirmation email".

User

- First name*: Jane
- Last name*: Doe
- Cost center code: [Empty]

Address

- Saved location*: Select saved location
- Address 1*: 700 Hidden Ridge
- Address 2: [Empty]
- City*: Irving
- State*: TX
- Zip code*: 75038

Confirmation email

- Requestor*: [Empty]
- Additional emails: Enter email address
- Enter email address: [Empty]
- Add email +

Buttons: Cancel, Back, Submit >

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Transactions

Activate new service

- 4 Once submitted, the order process is fast (e.g., 10,000 lines in under an hour). Successful orders return device status and other pertinent information. Failed orders (e.g., device not in DMD, device already active, or DMD mismatch) have detailed error messages to identify and resolve the problem.

Continue →

The screenshot shows the Verizon Manage Account interface for activating a new service. The page title is "Activate new service" with a dropdown menu. A progress bar at the top indicates the current step is "Results". The main content area displays "Transaction ID M88799809" and a green confirmation message: "Thank you. Your order was submitted on 12/03/2019". Below this, a status summary shows 1 Submitted, 0 Success, 0 Partial success, 0 Pending, 0 Failed, and 0 On Hold. To the right, a table lists transaction details: Service plan (MACHINE TO MACHINE 250MB \$0.03/MB \$25.00 0311 - 0 Month), Billing account (0242078689-00001), Submitted by (PRASUNATHATHA), Submission date (12/03/2019), Effective date (12/03/2019), Address (Prasuna Thattha, 700 Hidden Ridge, Irving, TX 75038), and Confirmation email (BARRY.EPSTEIN@VERIZONWIRELESS.COM). An "Ok >" button is located at the bottom right. The footer contains copyright information and links for About Verizon, Privacy policy, Terms and conditions, and Help.

Service plan	MACHINE TO MACHINE 250MB \$0.03/MB \$25.00 0311 - 0 Month
Billing account	0242078689-00001
Submitted by	PRASUNATHATHA
Submission date	12/03/2019
Effective date	12/03/2019
Address	Prasuna Thattha, 700 Hidden Ridge, Irving, TX 75038
Confirmation email	BARRY.EPSTEIN@VERIZONWIRELESS.COM

Transactions

Change service plan

- 1 After selecting Change service plan from the dropdown and uploading devices, compare service plans and feature sets, and then select the desired plan.

Continue →

The screenshot shows the Verizon 'Change service plan' interface. At the top, there's a navigation bar with 'verizon Manage Account Support' and 'ThingSpace Manage' with sub-links for Devices, Location, Software, Security, Diagnostics, Transactions, Reports, Alerts, Downloads, and Admin. Below this is a header for 'Change service plan' with a dropdown menu and a 'Transactions log' icon. A progress indicator shows 'Details' as the active step. The main content area is titled 'Select a service plan' and features four plan cards. Each card displays the price, plan name, and a 'View Details' button. The 'Effective date' section on the right has radio buttons for 'Backdate' and 'Today'. At the bottom, there are 'Cancel', 'Back', and 'Next' buttons. The footer contains copyright information and links for 'About Verizon', 'Privacy policy', 'Terms and conditions', and 'Help'.

Plan Name	Price	Duration
ACCOUNT LEVEL PLAN	\$50.00	24 Months
MACHINE TO MACHINE 5GB \$50 0011	\$50.00	24 Months
MACHINE TO MACHINE 5GB \$50 0011	\$50.00	24 Months
MACHINE TO MACHINE 5GB \$50 0011	\$50.00	24 Months
MACHINE TO MACHINE 5GB \$40 0418	\$40.00	12 Months

Transactions

Change service plan

- 2 Review the number of eligible devices, and then click *Next*.

Continue →

The screenshot shows the Verizon ThingSpace Manage interface for changing a service plan. The page title is "Change service plan" and it includes a "Transactions log" icon. A progress bar indicates the current step is "Eligibility".

Eligibility: 1 devices checked

Summary statistics:

- Submitted: 1
- Eligible: 1
- Ineligible: 0

Device ID	ICCID	Eligibility Details
334098585412876	35261890000096431836	

At the bottom, a blue information bar states: "Click Next to proceed with eligible devices only." Navigation buttons include "Cancel", "Back", and "Next >".

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Transactions

Change service plan

3 Confirm that the results were successful, and then click Ok.

Continue →

The screenshot shows the Verizon Manage Account interface for the 'Change service plan' transaction. The page title is 'Change service plan' with a dropdown menu. A progress bar indicates the current step is 'Results'. The main content area displays 'Transaction ID M88799812' and a green success message: 'Thank you. Your order was submitted on 12/03/2019'. Below this, a summary table shows the status of the transaction: Submitted (1), Success (0), Partial success (0), Pending (0), Failed (0), and On Hold (0). To the right, a table lists transaction details: Service plan (MACHINE TO MACHINE 250MB \$0.03/MB \$25.00 0311 - 0 Month), Transaction date (12/03/2019), Submitted by (PRASUNATHATHA), Effective date (12/03/2019), and Confirmation email (BARRY.EPSTEIN@VERIZONWIRELESS.COM). A red 'Ok >' button is located at the bottom right of the main content area. The footer contains copyright information and links to About Verizon, Privacy policy, Terms and conditions, and Help.

Status	Count
Submitted	1
Success	0
Partial success	0
Pending	0
Failed	0
On Hold	0

Field	Value
Service plan	MACHINE TO MACHINE 250MB \$0.03/MB \$25.00 0311 - 0 Month
Transaction date	12/03/2019
Submitted by	PRASUNATHATHA
Effective date	12/03/2019
Confirmation email	BARRY.EPSTEIN@VERIZONWIRELESS.COM

Transactions

Suspend service

- 1 After selecting Suspend service from the dropdown and uploading devices, confirm that the device(s) shown are eligible to have service suspended.

Click *Next*.

Continue →

The screenshot shows the Verizon ThingSpace Manage interface for the 'Suspend service' workflow. The top navigation bar includes 'verizon Manage Account Support' and 'ThingSpace Manage' with various menu items. The main header displays 'Suspend service' with a dropdown menu. A progress indicator shows 'Eligibility' as the current step. Below this, a summary shows 'Eligibility: 1 devices checked' with three circular indicators for Submitted (1), Eligible (1), and Ineligible (0). A table lists the device details:

Device ID	ICCID	Eligibility Details
324098585412876	35261890000086431836	

At the bottom, a blue information bar states 'Click Next to proceed with eligible devices only.' and a red 'Next >' button is visible.

Transactions

Suspend service

2 Select a reason and a start date for the service suspension.

Specify one or more confirmation email addresses where notification about the suspension will be sent.

Click *Submit*.

Continue →

The screenshot shows the Verizon Business Ready 'Suspend service' form. The interface includes a top navigation bar with 'verizon Manage Account Support' and 'ThingSpace Manage' with various menu items like 'Devices', 'Location', 'Software', 'Security', 'Diagnostics', 'Transactions', 'Reports', 'Alerts', 'Downloads', and 'Admin'. Below this is a breadcrumb trail: 'Suspend service' > 'Suspend service'. A 'Transactions log' icon is visible in the top right. The main content area has a progress bar with steps: 'Devices', 'Eligibility', 'Details' (current step), and 'Results'. The 'Details' section is divided into two columns. The left column, 'Suspension details', contains a dropdown menu for 'Lost/Stolen', radio buttons for 'With bill' and 'Without bill' (the latter is selected), and a date picker for 'Effective date' set to '12/03/2019'. The right column, 'Confirmation email', has a 'Requestor' field with the email 'BARRY.EPSTEIN@VERIZONWIRELESS.COM', two 'Additional emails' input fields, and an 'Add email +' button. At the bottom right of the form are 'Cancel', 'Back', and 'Submit >' buttons. The footer contains copyright information: '© 2019 Verizon About Verizon Privacy policy Terms and conditions Help'.

Transactions

Suspend service

3 Confirm that the results were successful, and then click *Ok*.

Continue →

The screenshot shows the Verizon Manage Account interface for the 'Suspend service' transaction. The page title is 'Suspend service' with a dropdown menu. A progress bar indicates the current step is 'Results'. The main content area displays 'Transaction ID M88799815' and a green confirmation message: 'Thank you. Your order was submitted on 12/03/2019'. Below this, a summary table shows the status of the transaction: Submitted (1), Success (0), Partial success (0), Pending (0), Failed (0), and On Hold (0). To the right, a details table lists: Transaction date (12/03/2019), Submitted by (PRASUNATHATHA), Effective date (12/03/2019), Reason for suspension (Lost/Stolen), and Confirmation email (BARRY.EPSTEIN@VERIZONWIRELESS.COM). A red 'Ok >' button is located at the bottom right of the main content area. The footer contains copyright information and links for About Verizon, Privacy policy, Terms and conditions, and Help.

Status	Count
Submitted	1
Success	0
Partial success	0
Pending	0
Failed	0
On Hold	0

Transaction date	12/03/2019
Submitted by	PRASUNATHATHA
Effective date	12/03/2019
Reason for suspension	Lost/Stolen
Confirmation email	BARRY.EPSTEIN@VERIZONWIRELESS.COM

Transactions

Resume service

- 1 After selecting Resume service from the dropdown and uploading devices, confirm that the device(s) shown are eligible to have service resumed.

Click *Next*.

Continue →

The screenshot shows the Verizon ThingSpace Manage interface for the 'Resume service' workflow. The page title is 'Resume service' and the current step is 'Eligibility'. The progress bar shows 'Eligibility' as the active step, with 'Devices', 'Details', and 'Results' as subsequent steps. The main content area displays 'Eligibility: 1 devices checked' and a table of device eligibility results. The table has columns for 'Device ID', 'ICCID', and 'Eligibility Details'. The first row shows a Device ID of 324098585412876 and an ICCID of 35261890000086431836. The eligibility status is 'Eligible'. Below the table, there is a blue bar with the text 'Click Next to proceed with eligible devices only.' and buttons for 'Cancel', 'Back', and 'Next >'. The footer contains copyright information and links for 'About Verizon', 'Privacy policy', 'Terms and conditions', and 'Help'.

Device ID	ICCID	Eligibility Details
324098585412876	35261890000086431836	

Transactions

Resume service

2 Select a date when service will resume.

Specify one or more confirmation email addresses where notification about the resumption in service will be sent.

Click *Submit*.

Continue →

The screenshot displays the Verizon Business Ready 'Resume service' page. At the top, the Verizon logo and 'Manage Account Support' are visible. Below that, the 'ThingSpace Manage' navigation bar includes links for Devices, Location, Software, Security, Diagnostics, Transactions (highlighted), Reports, Alerts, Downloads, and Admin. The main heading is 'Resume service' with a dropdown menu set to 'Resume service' and a 'Transactions log' icon. A progress bar shows 'Devices', 'Eligibility', 'Details' (active), and 'Results'. The 'Resume service date' section has an 'Effective date' field with a calendar icon, currently showing 12/03/2019. The 'Confirmation email' section includes a 'Requestor' field with the email BARRY.EPSTEIN@VERIZONWIRELESS.COM, two 'Additional emails' input fields, and an 'Add email +' link. At the bottom right, there are 'Cancel', 'Back', and 'Submit >' buttons. The footer contains copyright information for 2019 Verizon and links for About Verizon, Privacy policy, Terms and conditions, and Help.

Transactions

Resume service

3 Confirm that the results were successful, and then click *Ok*.

Continue →

The screenshot shows the Verizon ThingSpace Manage interface for a 'Resume service' transaction. The page title is 'Resume service' with a dropdown menu. A navigation bar includes 'Devices', 'Eligibility', 'Details', and 'Results' (highlighted). The main content area displays 'Transaction ID M88799818' and a green success message: 'Thank you. Your order was submitted on 12/03/2019'. A progress chart shows 1 Submitted, 0 Success, 0 Partial success, 0 Pending, 0 Failed, and 0 On Hold. A table on the right lists transaction details: Transaction date (12/03/2019), Submitted by (PRASUNATHATHA), Effective date (12/03/2019), and Confirmation email (BARRY.EPSTEIN@VERIZONWIRELESS.COM). A red 'Ok >' button is at the bottom right. The footer contains copyright and navigation links.

verizon Manage Account Support

ThingSpace Manage Devices Location Software Security Diagnostics Transactions Reports Alerts Downloads Admin

Resume service Resume service

Transactions log

Devices Eligibility Details Results

Transaction ID M88799818

Thank you. Your order was submitted on 12/03/2019

Submitted	1	0	0
Success	0	0	0
Partial success	0	0	0
Pending	0	0	0
Failed	0	0	0
On Hold	0	0	0

Transaction date	12/03/2019
Submitted by	PRASUNATHATHA
Effective date	12/03/2019
Confirmation email	BARRY.EPSTEIN@VERIZONWIRELESS.COM

Ok >

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Transactions

Deactivate service

- 1 After selecting Deactivate service from the dropdown and uploading devices, confirm that the device(s) shown are eligible for service deactivation.

Click *Next*.

Continue →

The screenshot displays the Verizon ThingSpace Manage interface for the 'Deactivate service' process. The top navigation bar includes 'verizon Manage Account Support' and 'ThingSpace Manage' with various menu items. The main heading is 'Deactivate service' with a dropdown menu. A progress bar shows the current step is 'Eligibility'. Below this, a summary shows 'Eligibility: 1 devices checked' with three circular indicators: Submitted (1), Eligible (1), and Ineligible (0). A table lists the device details:

Device ID	ICCID	Eligibility Details
324098585412876	35261890000086431836	

At the bottom, a blue banner contains the instruction: 'Click Next to proceed with eligible devices only.' and buttons for 'Cancel', 'Back', and 'Next >'. The footer includes copyright information and links for 'About Verizon', 'Privacy policy', 'Terms and conditions', and 'Help'.

Transactions

Deactivate service

2 Select a reason and a start date for the service deactivation.

Specify one or more confirmation email addresses where notification about the deactivation will be sent.

Click *Submit*.

Continue →

verizon Manage Account Support

ThingSpace Manage Home Devices Location Software Security Diagnostics Transactions Reports Alerts Downloads Admin

Deactivate service

 Deactivate service

Transactions log

Devices Eligibility **Details** Results

Deactivation properties

No Signal/Coverage Issue

Effective date *
12/03/2019

Confirmation email

Requestor *
BARRY.EPSTEIN@VERIZONWIRELESS.COM

Additional emails

Enter email address

Enter email address

Add email +

Cancel Back **Submit >**

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Transactions

Deactivate service

3 Confirm that the results were successful, and then click *Ok*.

Continue →

The screenshot shows the Verizon ThingSpace Manage interface for a 'Deactivate service' transaction. The page title is 'Deactivate service' with a dropdown menu. A breadcrumb trail shows 'Devices' > 'Eligibility' > 'Details' > 'Results'. The transaction ID is M88799833. A green notification bar states: 'Thank you. Your order was submitted on 12/03/2019'. A progress chart shows 1 Submitted, 0 Success, 0 Partial success, 0 Pending, 0 Failed, and 0 On Hold. A table on the right provides details: Transaction date (12/03/2019), Submitted by (PRASUNATHATHA), Effective date (12/03/2019), Reason for deactivation (No Signal/Coverage Issue), and Confirmation email (BARRY.EPSTEIN@VERIZONWIRELESS.COM). A red 'Ok >' button is at the bottom right. The footer contains copyright and help links.

verizon Manage Account Support

ThingSpace Manage Devices Location Software Security Diagnostics Transactions Reports Alerts Downloads Admin

Deactivate service Deactivate service

Transactions log

Devices Eligibility Details Results

Transaction ID M88799833

Thank you. Your order was submitted on 12/03/2019

Submitted	1	0	0
Success	0	0	0
Partial success	0	0	0
Pending	0	0	0
Failed	0	0	0
On Hold	0	0	0

Transaction date	12/03/2019
Submitted by	PRASUNATHATHA
Effective date	12/03/2019
Reason for deactivation	No Signal/Coverage Issue
Confirmation email	BARRY.EPSTEIN@VERIZONWIRELESS.COM

Ok >

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Transactions

Change wireless number

- 1 After selecting Change wireless number from the dropdown and uploading devices, confirm that the device(s) shown are eligible to have their wireless number changed.

Continue →

The screenshot shows the Verizon ThingSpace Manage interface for the 'Change wireless number' process. The page title is 'Change wireless number' with a dropdown menu showing 'Change wireless number'. The navigation bar includes 'Devices', 'Eligibility', 'Details', and 'Results'. The 'Eligibility' section shows 'Eligibility: 1 devices checked' and a summary of 1 Submitted, 1 Eligible, and 0 Ineligible devices. A table lists the device details:

Device ID	ICCID	Eligibility Details
324098585412876	3526189000086431836	

At the bottom, there is a blue bar with the text 'Click Next to proceed with eligible devices only.' and buttons for 'Cancel', 'Back', and 'Next >'. The footer includes '© 2019 Verizon' and links for 'About Verizon', 'Privacy policy', 'Terms and conditions', and 'Help'.

Transactions

Change wireless number

- 2 Select a date and zip code associated with the wireless number change.

Specify one or more confirmation email addresses where notification about the wireless number change will be sent.

Click *Submit*.

Continue →

The screenshot shows the Verizon Business Ready 'Change wireless number' form. The page header includes the Verizon logo, 'Manage Account', and 'Support'. Below this is the 'ThingSpace Manage' navigation bar with links for Devices, Location, Software, Security, Diagnostics, Transactions (highlighted), Reports, Alerts, Downloads, and Admin. The main heading is 'Change wireless number' with a dropdown menu set to 'Change wireless number'. A 'Transactions log' icon is visible in the top right. The form is divided into four steps: Devices, Eligibility, Details (current step), and Results. The 'Date & zip code' section contains two fields: 'Effective date *' with the value '12/03/2019' and a calendar icon, and 'Assignment zip code *' with the value '10036'. The 'Confirmation email' section includes a 'Requestor *' field with the email 'BARRY.EPSTEIN@VERIZONWIRELESS.COM', two 'Additional emails' fields with the placeholder 'Enter email address', and an 'Add email +' link. At the bottom right of the form are 'Cancel', 'Back', and 'Submit >' buttons. The footer contains copyright information and links for 'About Verizon', 'Privacy policy', 'Terms and conditions', and 'Help'.

Transactions

Change wireless number

3 Confirm that the results were successful, and then click *Ok*.

Continue →

The screenshot shows the Verizon Manage Account interface for a 'Change wireless number' transaction. The page title is 'Change wireless number' with a dropdown menu. A progress bar at the top indicates the current step is 'Results'. The main content area displays 'Transaction ID M88799836' and a green success message: 'Thank you. Your order was submitted on 12/03/2019'. Below this, a grid of six circular progress indicators shows the status of different components: Submitted (1), Success (0), Partial success (0), Pending (0), Failed (0), and On Hold (0). To the right, a table lists transaction details: Transaction date (12/03/2019), Submitted by (PRASUNATHATHA), Effective date (12/03/2019), Assignment zip code (10035), and Confirmation email (BARRY.EPSTEIN@VERIZONWIRELESS.COM). A red 'Ok >' button is located at the bottom right. The footer contains copyright information and links for About Verizon, Privacy policy, Terms and conditions, and Help.

Transaction ID	Transaction date
M88799836	12/03/2019

Submitted by	Effective date
PRASUNATHATHA	12/03/2019

Assignment zip code	Confirmation email
10035	BARRY.EPSTEIN@VERIZONWIRELESS.COM