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# Overview

ThingSpace Manage is Verizon's portal for managing IoT device connectivity on the Verizon Wireless network.

ThingSpace IoT-specific connectivity management functions include viewing and monitoring connectivity status, data usage, dashboards, device lists, reports, and alerts. You can also use near real-time usage data to choose service plans, suspend devices, troubleshoot connectivity, and more.

Continue →

## Accessing ThingSpace Manage

① Here's a tip

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**verizon**<sup>✓</sup> **business  
ready**

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## Getting help

① Here's a tip


You can bookmark online help at  
<https://thingspace.verizon.com/resources/thingspacemanagehelp>

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# ThingSpace Help




API  
Credentials



Frequently  
Asked Questions



Device  
Identifiers



Device List  
Properties

## How can we help you today?

Select a topic. ▾

Overview

ThingSpace Manage home

Devices

Location services

Software management

IoT security

Device diagnostics

Transactions

Reports

Alerts

Downloads

Administration

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# Overview

## Special Features

ThingSpace Manage allows you to provision, monitor, and control service, connectivity, and device usage.

- 24/7 access to activate, suspend, restore, or deactivate service, and adjust your IoT service plans
- Real-time monitoring of connectivity, activity, and status from the system level down to the individual device
- Real-time monitoring, and control of devices, data usage, and costs
- Device naming, grouping, and tracking by custom properties
- Configurable notifications for provisioning events, maximum and minimum threshold violations, abnormal disconnects, unauthorized equipment relocations, and more
- On-demand reports
- Ability to detect an overly chatty device, and either suspend it or change its service plan
- Ability to detect devices that fail to deliver data
- Bulk and SKU-based operations

Continue →

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# Overview

## Integrating specialized features

ThingSpace Manage has rich features that can easily be integrated with enterprise applications using RESTful APIs. This capability allows you to improve operational efficiencies by automating high-volume service provisioning, as well as monitoring and controlling wireless IoT devices.

The Connectivity Management APIs allow you to integrate IoT connectivity management with your enterprise software systems, such as enterprise resource planning (ERP), supply chain, and customer service management.

In this way, you can add, activate, monitor, and analyze your devices, as well as perform many other connectivity management tasks.

Continue →

# Overview

## What you need

To access ThingSpace Manage, you need a My Business Account that is set up for M2M connectivity.

This account can be set up with the help of your account rep, or by filling out our [contact form](#).

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Simply reach out.

Please answer a few questions to help us connect you with the right specialist.

Step 1

\* Country  
United States

\* Area of Interest  
-- Select --

Privacy Policy

Step 2

\* Size of Company (employees)  
1000 - 5000

\* Industry  
-- Select --

\* Required Field

Next

Select a country to speak with a sales consultant.  
United States

1-877-297-7816

Customer Support  

Sign InAll support

Services and/or features are not available in all countries/locations, and may be procured from in-country providers in select countries. We continue to expand our service availability around the world. Please consult your Verizon representative for service availability. Contact us.

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