
Overview

ThingSpace Manage is Verizon's portal for managing IoT device connectivity on the Verizon Wireless network.

ThingSpace IoT-specific connectivity management functions include viewing and monitoring connectivity status, data usage, dashboards, device lists, reports, and alerts. You can also use near real-time usage data to choose service plans, suspend devices, troubleshoot connectivity, and more.

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Overview

Accessing ThingSpace Manage

Customers access ThingSpace Manage directly when they login to MyBiz/VEC or on m2m.verizonwireless.com

① Here's a tip

If you need to manage devices, run a report, or set alerts, the Manage Account menu in the global navigation can quickly get you where you need to go.

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The screenshot shows the Verizon Business login page. At the top left is the Verizon logo. To the right, there are navigation links for 'Wireless', 'In Home', and 'Business', and a secondary set of links for 'Solutions', 'Products', 'Resources', and 'Why Verizon'. The main content area is divided into two columns. The left column is titled 'Sign in to business.' and contains a sign-in form with fields for 'Username' and 'Password', a 'Remember Me' checkbox, a 'Forgot username or password?' link, and a 'Sign In' button. Below the form are links for 'My Welcome Email is lost. Resend >', 'Don't have a business account? Register >', and 'Having trouble signing in? Contact us >'. The right column is titled 'Quick tasks' and lists various actions under 'All Products' and 'Internet & Wired Communications'. At the bottom of the main content area, there is a section for 'Additional management portals' with links to 'Enterprise Service Activation Platform', 'Unified Security Portal/DDoS Shield Portal', 'Network Enterprise', 'Verizon Cloud', 'Network Universal', and 'Verizon NetworkFleet'. Below this is a 'Training tools and resources.' section with text about complimentary access to user guides and live webinars, and links to 'Explore Internet & Wired training' and 'Explore Wireless & Mobility training'. At the very bottom of the page is a banner with the text 'Manage your wireless' and a navigation arrow.

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Getting help

① Here's a tip

You can bookmark online help at

<https://thingspace.verizon.com/resources/thingspacemanagehelp>

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ThingSpace Help

- API Credentials
- Frequently Asked Questions
- Device Identifiers
- Device List Properties

How can we help you today?

Select a topic. ▾

- Overview
- ThingSpace Manage home
- Devices
- Location services
- Software management
- IoT security
- Device diagnostics
- Transactions
- Reports
- Alerts
- Downloads
- Administration

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Special Features

ThingSpace Manage allows you to provision, monitor, and control service, connectivity, and device usage.

- 24/7 access to activate, suspend, restore, or deactivate service, and adjust your IoT service plans
- Real-time monitoring of connectivity, activity, and status from the system level down to the individual device
- Real-time monitoring, and control of devices, data usage, and costs
- Device naming, grouping, and tracking by custom properties
- Configurable notifications for provisioning events, maximum and minimum threshold violations, abnormal disconnects, unauthorized equipment relocations, and more
- On-demand reports
- Ability to detect an overly chatty device, and either suspend it or change its service plan
- Ability to detect devices that fail to deliver data
- Bulk and SKU-based operations

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Integrating specialized features

ThingSpace Manage has rich features that can easily be integrated with enterprise applications using RESTful APIs. This capability allows you to improve operational efficiencies by automating high-volume service provisioning, as well as monitoring and controlling wireless IoT devices.

The Connectivity Management APIs allow you to integrate IoT connectivity management with your enterprise software systems, such as enterprise resource planning (ERP), supply chain, and customer service management.

In this way, you can add, activate, monitor, and analyze your devices, as well as perform many other connectivity management tasks.

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What you need

To access ThingSpace Manage, you need a My Business Account that is set up for M2M connectivity.

This account can be set up with the help of your account rep, or by filling out our [contact form](#).

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Wireless In Home Business

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Search Support Sign-in

Simply reach out.

Please answer a few questions to help us connect you with the right specialist.

Step 1 Step 2

* Country: United States

* Size of Company (employees): 1000 - 5000

* Area of Interest: -- Select --

* Industry: -- Select --

Privacy Policy

Required Field

Next

Select a country to speak with a sales consultant.

United States

1-877-297-7816

Customer Support

Sign in All support

Services and/or features are not available in all countries/locations, and may be procured from in-country providers in select countries. We continue to expand our service availability around the world. Please consult your Verizon representative for service availability. Contact us.

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Quick Tasks: Select a task...

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