
Location services

Location page

The Location page is where you locate your devices anywhere on our network, view location history, receive alerts when they move outside of their expected location, and more.

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Location services

Locate devices

Clickable links filter devices

Advanced search for additional filters

Continue →

The screenshot shows the Verizon ThingSpace Manage interface for the Location console. At the top, there is a navigation bar with the Verizon logo, 'Manage Account', and 'Support'. Below this is a secondary navigation bar with 'ThingSpace Manage' and various menu items: 'Devices', 'Location' (highlighted), 'Software', 'Security', 'Diagnostics', 'Transactions', 'Reports', 'Alerts', 'Downloads', and 'Admin'. A third navigation bar shows 'Console', 'Devices', and 'Reports'. The main content area is titled 'Location console' and features two primary panels. The left panel, 'Device location status', displays four circular gauges: 'All' (457), 'Known' (0), 'Unknown' (457), and 'Disabled' (0). Below these gauges is a search input field with the placeholder text 'Enter up to 10 comma-separated IDs of the same type device ID, wireless number...' and an 'Advanced +' button. The right panel, 'Location update allowance', shows a dropdown menu for '0542062667-00001' and details for 'Billing cycle end date' (12/15/2019), 'Purchase date' (6/26/2018), and 'Location SKU' (TS-LOC-COARSE-CELLID-10K). It also includes a donut chart showing '0% Used' and a table with 'Used' (0), 'Available' (10,000), and 'Allowance' (10,000). The footer contains copyright information and links for 'About Verizon', 'Privacy policy', 'Terms and conditions', and 'Help'.

Location services

Locate devices

You can also search for devices

Continue →

Device location status

All 457	Known 0	Unknown 457	Disabled 0
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Enter up to 10 comma-separated IDs of the same type: device ID, wireless number, ...

Advanced +

Advanced search

Enter up to 10 comma-separated IDs of the same type: device ID, wireless number, or state IP address

Accounts <ul style="list-style-type: none"><input checked="" type="checkbox"/> All<input type="checkbox"/> 0542062867-00001	Last location <ul style="list-style-type: none"><input checked="" type="checkbox"/> All<input checked="" type="checkbox"/> Valid lat/long coordinates<input checked="" type="checkbox"/> Unknown	Last location update status <ul style="list-style-type: none"><input checked="" type="checkbox"/> All<input checked="" type="checkbox"/> Successful<input checked="" type="checkbox"/> Failed<input checked="" type="checkbox"/> Disabled for this device<input checked="" type="checkbox"/> Account not subscribed to service	Last location update <p>Update</p> <p>Start date: [calendar icon]</p> <p>End date: [calendar icon]</p> <p>Update attempt</p> <p>Start date: [calendar icon]</p>
Location service plan <ul style="list-style-type: none"><input checked="" type="checkbox"/> All<input checked="" type="checkbox"/> TS4-LOC-COARSE-CELLID-NK	Device groups <ul style="list-style-type: none"><input checked="" type="checkbox"/> All<input checked="" type="checkbox"/> elbytest<input checked="" type="checkbox"/> AutomationGroup<input checked="" type="checkbox"/> Carve0<input checked="" type="checkbox"/> Default:0542062867_00001	Custom fields <p>good</p> <p>0000</p> <p>0000</p>	

Close Reset Search

Location services

View location list

Highlighted clickable link indicates current search

Table scrolls left to right to accommodate many columns

Displays up to 500 devices at once

Continue →

The screenshot displays the Verizon ThingSpace Manage interface. At the top, the Verizon logo is on the left, and 'Manage Account' and 'Support' links are on the right. Below this is a navigation bar with 'ThingSpace Manage' and several menu items: 'Devices', 'Location' (highlighted in red), 'Software', 'Security', 'Diagnostics', 'Transactions', 'Reports', 'Alerts', 'Downloads', and 'Admin'. A secondary navigation bar shows 'Console', 'Devices' (highlighted), and 'Reports'. The main content area is titled 'Device location' and features a 'Location status' summary with four circular gauges: 'All 457' (blue), 'Known 0' (light blue), 'Unknown 457' (orange), and 'Disabled 0' (light orange). Below the gauges is a search input field with a magnifying glass icon and an 'Advanced +' button. The bottom section shows a table of device records with columns for checkboxes, device IDs, user names, status, and other identifiers. A 'Show per page' dropdown menu is open, showing options from 10 to 500, with 500 selected. The table footer includes a page indicator '1 2 ... 46 Next >'.

Device ID	User	Status	Timestamp	Other ID
A000002334CFCA		SUSPEND	1/24/2017 2:07:18 PM	0542062667-00001
A100004381C211	Verizon, User	SUSPEND	6/26/2018 6:56:09 AM	0542062667-00001
A10000438608D6	Verizon, User	SUSPEND	2/14/2018 2:09:29 AM	0542062667-00001
A1000043860DA9	Verizon, User	SUSPEND	2/14/2018 2:09:33 AM	0542062667-00001
A1000043860DA9	Verizon, User	SUSPEND	2/14/2018 2:09:33 AM	0542062667-00001
A1000043860DA9	Verizon, User	SUSPEND	2/14/2018 2:09:49 AM	0542062667-00001
A1000043860DA9	Verizon, User	SUSPEND	2/14/2018 2:09:49 AM	0542062667-00001
096128621	Verizon, User	DEACTIVE	9/7/2017 1:24:43 AM	0542062667-00001

Location services

View more location information

Drill down to device details

The screenshot displays the Verizon ThingSpace Manage interface. At the top, there is a navigation bar with 'verizon' logo, 'Manage Account', and 'Support'. Below this is a secondary navigation bar with 'ThingSpace Manage' and various menu items: 'Devices', 'Location', 'Software', 'Security', 'Diagnostics', 'Transactions', 'Reports', 'Alerts', 'Downloads', and 'Admin'. The main content area is titled 'Device ID 355615090179769' and includes a 'Request a transaction' button. The interface is divided into several sections:

- Status:** Shows 'Active' status, 'Not Connected' connection, and various identifiers like SIM ID, MDN, MIN, and SKU.
- Usage:** Displays 'Data' and 'SMS' usage, both currently showing 'No data available'.
- Billing:** Features a circular progress indicator for 'Cycle status' showing '25 Days left' and lists account details like account number, cycle start/end dates, and contract term.
- Service Plan:** Shows a plan for '\$50.00' with details like 'MACHINE TO MACHINE 5GB ACCT' and 'SHARE \$.015/MB \$50.00 0813'.
- Transactions:** Lists recent transactions such as 'Change Wireless Number' and 'Change Price Plan', both marked as 'Success'.
- Device:** Identifies the device as a 'SAMSUNG SMARTTHING TRACKER'.
- Attributes:** Lists 'Device group' and 'Custom fields'.
- User:** Provides user information including name ('SHALINI MEDIPALLY') and address.

On the left side, a table lists several devices with columns for 'Device ID', 'Activated by', 'MDN/MSISDN', and 'Device status'. The device with ID '355615090179769' is highlighted, and an arrow points from this row to the detailed view on the right. A 'Continue' button with a right-pointing arrow is located below the table.