
Devices

Devices page

The Devices page allows you to quickly search for the devices you want to manage.

[Continue](#) →

Devices

Find devices

There are several ways to find devices.

Clickable links filter devices

Advanced search for additional devices

Basic search for devices

Continue →

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ThingSpace Manage [Devices](#) [Location](#) [Software](#) [Security](#) [Diagnostics](#) [Transactions](#) [Reports](#) [Alerts](#) [Downloads](#) [Admin](#) New

Devices

Device groups Add devices or attributes

All devices 457 Active 3 All Active 1 Connected Active 2 Not connected Deactivated 432 Suspended 6

Enter up to 250 comma-separated IDs of the same type: device ID, wireless number, or static IP address

Advanced search Enter up to 250 comma-separated IDs of the same type: device ID, wireless number, or static IP address

Accounts All 0542062667-00001

Device groups All abbytest AutomationGroup CarveG Default: 0542062667_00001

Close Reset

Devices

View Device list

The Devices page allows you to view information about your currently connected devices, perform an advanced search, as well as save and create reports.

You can view all related metadata about a device, choose the columns that you want displayed, and perform actions on one or more devices.

Highlighted clickable link indicates current search

Table scrolls left to right to accommodate many columns

Displays up to 500 devices at once

Continue →

The screenshot shows the Verizon ThingSpace Manage interface. At the top, there is a navigation bar with the Verizon logo, 'Manage Account', and 'Support'. Below this is a secondary navigation bar with 'ThingSpace Manage' and a menu of options: 'Devices' (highlighted), 'Location', 'Software', 'Security', 'Diagnostics', 'Transactions', 'Reports', 'Alerts', 'Downloads', and 'Admin'. The main heading is 'Devices'. To the right are two icons: 'Device groups' and 'Add devices or attributes'. Below the heading are six summary cards: 'All devices 457', 'Active 3 All', 'Active 1 Connected', 'Active 2 Not connected', 'Deactivated 432', and 'Suspended 6'. At the bottom of this section is a search bar with the text 'Enter up to 250 comma-separated IDs of the same type: device ID, wireless number, or static IP address', a search icon, and an 'Advanced +' button.

The screenshot shows a table of device information. The table has columns for checkboxes, device IDs, user information, actions, and other metadata. A dropdown menu is open over the 'Show per page' label, showing options: 10, 20, 50, 100, 250, and 500. The table content includes:

<input type="checkbox"/>	A000002253CFCA			SUSPEND	A000002253CFCA	1/24/2017 2:08:20 PM	0542062667-00001
<input type="checkbox"/>	A000002334CFCA			SUSPEND	A000002334CFCA	1/24/2017 2:07:18 PM	0542062667-00001
<input type="checkbox"/>	A100004381C211	Verizon, User		SUSPEND	A100004381C211	6/26/2018 6:56:09 AM	0542062667-00001
<input type="checkbox"/>	A10000438608D6	Verizon, User		SUSPEND	A10000438608D6	2/14/2018 2:09:29 AM	0542062667-00001
<input type="checkbox"/>	A1000043860DA9	Verizon, User	10	SUSPEND	A1000043860DA9	2/14/2018 2:09:33 AM	0542062667-00001
<input type="checkbox"/>	A1000043860DA9	Verizon, User	20	SUSPEND	A1000043860DA9	2/14/2018 2:09:33 AM	0542062667-00001
<input type="checkbox"/>	A1000043860DA9	Verizon, User	50	SUSPEND	A1000043860DA9	2/14/2018 2:09:33 AM	0542062667-00001
<input type="checkbox"/>	A1000043860DA9	Verizon, User	100	SUSPEND	A1000043860DA9	2/14/2018 2:09:49 AM	0542062667-00001
<input type="checkbox"/>	0961286215	Verizon, User		DEACTIVE		9/7/2017 1:24:43 AM	0542062667-00001

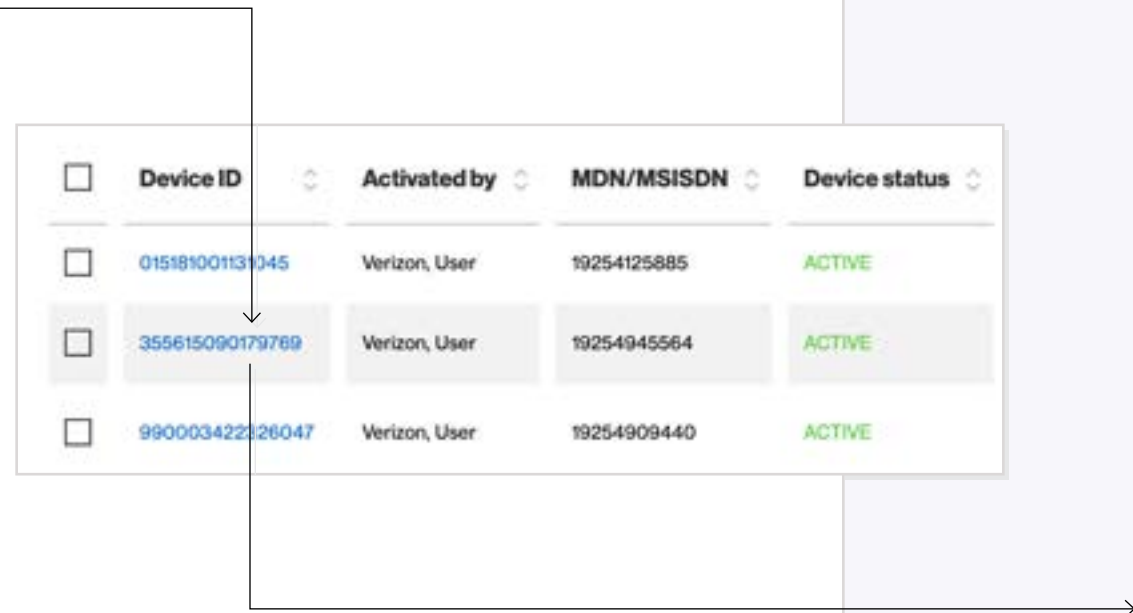
At the bottom right of the table, there is a pagination indicator: '1 2 ... 46 Next >'.

Devices

View more device info

You can drill down into device details by clicking on the *Device ID*. There you will be able to view device attributes, behavior, usage, and other associated information.

Drill down to device details



Continue →

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ThingSpace Manage [Home](#) [Devices](#) [Location](#) [Software](#) [Security](#) [Diagnostics](#) [Transactions](#) [Reports](#) [Alerts](#) [Downloads](#) [Admin](#)

Device ID 355615090179769 Request a transaction

Status

Status: Active
Connection: Not Connected
SIM ID: 8914800000...
MDN: 9254945564
MIN: 9252774961
SKU: 4G
Activation By: User Verizon
Activation: 11/14/2019 10...

Usage

Usage Billing cycle
Data: No data available
SMS: No data available

Billing

Billing Cycle status
25 Days left
Account #: 0542062667-00001
Cycle start: 11/14/2019
Cycle end: 12/13/2019
Contract term: 24 Months

Service Plan

\$50.00
MACHINE TO MACHINE 5GB ACCT SHARE \$.015/MB \$50.00 0813
CAT M1 Private Static 24 Months
Change service plan

Transactions

Change Wireless Number
11/14/2019 11:38 PM
Transaction ID: M88693372
Submitted by: 3474716AD2
Status: Success

Change Price Plan
11/14/2019 11:36 PM
Transaction ID: M88693369
Submitted by: 3474716AD2
Status: Success

Device

SAMSUNG SMARTTHING TRACKER

Attributes

Device group
Default: 0542062667_00001

Custom fields
good
BBBB
CCCC
DDDD
EEEE

User

Name: SHALINI MEDIPALLY
Address: 230 DEL NORTE DR SAN BRUNO, CA 94066

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Devices

Save and schedule, download, and customize view

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ThingSpace Manage [Devices](#) [Location](#) [Software](#) [Security](#) [Diagnostics](#) [Transactions](#) [Reports](#) [Alerts](#) [Downloads](#) [Admin](#) New

Devices

Device groups Add devices or attributes

All devices 457

Active 3 All

Active 1 Connected

Active 2 Not connected

Deactivated 432

Suspended 6

Enter up to 250 comma-separated IDs of the same type: device ID, wireless number, or static IP address

Advanced +

457 Devices | 0 Selected Show selected

Actions +

Save and schedule ✕

Name*

Schedule

Any date ranges entered on the previous page will not be saved. Changes to a report's name will cause an interrupt and restart of that report's schedule.

Cancel Save

Download ✕

This report will be available in ThingSpace Manage Downloads.

A confirmation email will be sent to anisha.sharma@verizonwireless.com

Do you want to download this report?

Cancel Ok

Select table view

- System Default ✎
- New View ✎
- My saved views ✎
- View from September ✎

Create view

Continue →

Devices

Perform actions on devices

Once you have selected a device or many devices, there are several types of actions you can perform:

- A provisioning transaction such as suspend, resume, or change service plan
- Assign custom fields or assign the device to a group
- Choose many reporting options for usage and session information
- View the connection history report

Device groups enable you to perform actions on groups of devices or create alerts based on aggregate data.

Continue →

The screenshot shows the Verizon ThingSpace Manage interface. At the top, there's a navigation bar with 'Manage Account' and 'Support'. Below that, the 'Devices' section is highlighted. The main content area shows a summary of device counts: All devices (457), Active (3), Active Connected (1), Active Not connected (2), Deactivated (432), and Suspended (6). There are also icons for 'Device group' and 'Add devices or attributes'. A search bar is present with a search icon and an 'Advanced' button. Below the summary, a table lists 457 devices, with 3 selected. An 'Actions' menu is open, showing options for Transactions (Activate new service, Deactivate service, Change service plan, Suspend service, Resume service, Change wireless number, Swap device), Run report (Daily usage, Aggregated device usage, Connection history, Connected session history, Data usage trending), and Other actions (Assign custom fields, Assign to device group, Send SMS).

Device ID	Device Name	Status	Device ID	Last Update	Device ID
<input type="checkbox"/>	015181001131045				
<input checked="" type="checkbox"/>	355615090179769				
<input checked="" type="checkbox"/>	990003422326047				
<input type="checkbox"/>	A000002253CFCA				
<input type="checkbox"/>	A000002334CFCA				
<input type="checkbox"/>	A100004381C211				
<input type="checkbox"/>	A10000438608D6	SUSPEND	A10000438608D6	2/14/2018 2:09:29 AM	0542062667-00001
<input type="checkbox"/>	A1000043860DA9	SUSPEND	A1000043860DA9	2/14/2018 2:09:33 AM	0542062667-00001

Devices

Perform actions on devices

Select one or more devices and then choose *Actions*

You can run standard reports on up to 10 devices at once. If you select more than 10 devices, the reports actions will be unavailable.

① Here are a couple of tips

- To run reports on more than 10 devices, go directly to the Reports page
- You can select only devices on one page at a time (up to 500 devices).

Continue →

The screenshot shows the Verizon ThingSpace Manage interface. At the top, there's a navigation bar with 'Manage Account' and 'Support'. Below that, the 'Devices' section is highlighted in the main menu. The 'Devices' dashboard displays several statistics: All devices (457), Active (3), Active Connected (1), Active Not connected (2), Deactivated (432), and Suspended (6). A search bar is present with a search icon and an 'Advanced +' button. Below the dashboard, a table lists 457 devices, with 3 selected. The 'Actions' menu is open, showing options for Transactions, Run report, and Other actions. The 'Run report' menu is expanded, showing options like 'Daily usage', 'Aggregated device usage', 'Connection history', 'Connected session history', and 'Data usage trending'. The 'Other actions' menu shows 'Assign custom fields', 'Assign to device group', and 'Send SMS'. The table below the menu shows columns for Device ID, Name, Status, and other details.

Device ID	Name	Status	Other details
<input type="checkbox"/>	015181001131045		
<input checked="" type="checkbox"/>	355615090179769		
<input checked="" type="checkbox"/>	990003422326047		
<input type="checkbox"/>	A000002253CFCA		
<input type="checkbox"/>	A000002334CFCA		
<input type="checkbox"/>	A100004381C211		
<input type="checkbox"/>	A10000438608D6	SUSPEND	A10000438608D6 2/14/2018 2:09:29 AM 0542062667-00001
<input type="checkbox"/>	A1000043860DA9	SUSPEND	A1000043860DA9 2/14/2018 2:09:33 AM 0542062667-00001

Devices

Perform actions on devices

Normally, when you navigate away from Devices and then return, the page loads a fresh list of devices based on your latest search criteria.

① Here's a tip

To perform multiple actions on a particular set of 1-10 devices, click *Show selected*, and then *Remember selected*. Your list will be available until you perform another search.

Continue →

The screenshot displays the Verizon ThingSpace Manage interface for device management. At the top, there are navigation links for 'Manage Account' and 'Support'. The main header includes 'ThingSpace Manage' and a menu with 'Devices' (selected), 'Location', 'Software', 'Security', 'Diagnostics', 'Transactions', 'Reports', 'Alerts', 'Downloads', and 'Admin'. The 'Devices' section features a dashboard with six circular statistics: 'All devices 457', 'Active 3 All', 'Active 1 Connected', 'Active 2 Not connected', 'Deactivated 432', and 'Suspended 6'. There are also icons for 'Device group' and 'Add devices or attributes'. A search bar below the dashboard allows for up to 250 comma-separated IDs. An 'Advanced +' button is also present. Below the dashboard, a table shows a list of 457 devices, with 3 selected. An 'Actions' menu is open, showing options like 'Activate new service', 'Deactivate service', 'Change service plan', 'Suspend service', 'Resume service', 'Change wireless number', 'Swap device', 'Run report', and 'Other actions'. The table columns include Device ID, Device Name, Status, and other details.

Device ID	Device Name	Status	Other details
<input type="checkbox"/>	015181001131045		
<input checked="" type="checkbox"/>	355615090179769		
<input checked="" type="checkbox"/>	990003422326047		
<input type="checkbox"/>	A000002253CFCA		
<input type="checkbox"/>	A000002334CFCA		
<input type="checkbox"/>	A100004381C211		
<input type="checkbox"/>	A10000438608D6	SUSPEND	A10000438608D6 2/14/2018 2:09:29 AM 0542062667-00001
<input type="checkbox"/>	A1000043860DA9	SUSPEND	A1000043860DA9 2/14/2018 2:09:33 AM 0542062667-00001

Devices





Manage device groups

Edit or delete group

Run a report on this group

Start a service provisioning transaction for the group

The screenshot shows the Verizon ThingSpace Manage interface. At the top, there is a navigation bar with the Verizon logo, 'Manage Account', and 'Support'. Below this is a secondary navigation bar with 'ThingSpace Manage' and various menu items: 'Devices', 'Location', 'Software', 'Security', 'Diagnostics', 'Transactions', 'Reports', 'Alerts', 'Downloads', and 'Admin'. The main heading is 'Manage device groups'. On the right side, there are two red circular icons: 'Devices' and 'Add devices or attributes'. Below the heading, it says '23 Device groups' with a search icon and a plus icon. A table lists device groups with columns for 'Group name', 'Description', 'Account', 'Devices', and 'Actions'. The first row shows 'abbytest', an empty description, '0542062667-00001', and '3' devices. The 'Actions' column for this row contains icons for refresh, report, edit, and delete. A legend box at the bottom left of the screenshot maps these icons to the text labels on the left: a refresh icon for 'Edit or delete group', a report icon for 'Run a report on this group', an edit icon for 'Start a service provisioning transaction for the group', and a delete icon for 'Edit or delete group'.

Group name	Description	Account	Devices	Actions
abbytest		0542062667-00001	3	   

Continue →